

Email Accounts - Hotmail



If you have a hotmail account, you may experience some problems or delays in receiving the emails from HealthRoster which link to your Employee Online Account.

To help ensure you receive these emails, please take the following steps:

1. In your hotmail account (you may need to access the full PC site rather than any mobile version) Go to:
 - Settings
 - Options
 - Safe and blocked senders
2. Select safe senders
3. Then enter @bupa.com in the text box and click add to list.

This process will add all email addresses sent with the extension @bupa.com to a safe list and means that you will start to receive the notifications and password resets issues by Healthroster.

Healthroster sends emails from the BCSHealthRosterSupport@bupa.com email address.